

Silvia Milanes

Software Engineer

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EDUCATION

BrainStation | Diploma, Software Engineering

FEB 2023 - MAY 2023, MIAMI, FL

Udemy | Web Developer Bootcamp 2023

MARCH 2023 - ONLINE

**Institut d'études politiques de Rennes |
Certificate in Political Studies**

JAN 2019- JULY 2019 RENNES, FR

Florida International University |

**B.A International Relations, Minor in Political
Science, Certificate in Environmental Studies**

AUG 2017 - SEPT 2021 SWEETWATER, FL

-Bright Futures Scholarship Recipient

-Senator Richard B. Stone Washington, D.C.

Internship Award (funded a semester-long internship
opportunity in Washington D.C.)

LANGUAGES

Spanish: Native / Bilingual Proficiency

SKILLS

HTML, CSS, JavaScript, Node, React, Express,
MySQL, Agile Development, Document
Object Model (DOM) APIs, Web APIs, User
Authentication, OAuth, Heroku, GitHub, Jest,
Monday.com.

PROFILE

As an individual transitioning from the critical fields of international relations, politics, and sustainability to the realm of tech and software engineering, I am eager to leverage my expertise for the development of innovative solutions to the challenges we face.

EXPERIENCE

Transaction Coordinator, Office Manager | Solution-Based Corp

NOV 2021 - FEB 2023, MIAMI, FL

- Designed a more efficient system by initiating the use of a CRM within the company, as well as populating and managing it. Expedited transactions and decreased quantity of unsatisfied sellers.
- Coordinated and managed the paperwork for over 30 properties per week by maintaining effective communication with all parties, resulting in positive relationships.
- Administered payroll for two companies, coordinated parking access, and planned team-building events, fostering a positive and productive work culture that enhanced employee engagement and retention.

Media Internship | Environmental Protection Agency (EPA)

AUG-JAN 2020, WASHINGTON, D.C.

- Attentively listened in on congressional hearings pertaining to environmental policy, skillfully reporting on key developments to management.
- Monitored media outlets for any mention of the EPA and distributed relevant news clippings to over 300 employees, keeping them informed and engaged with the latest industry news and trends.

PROJECTS

Software Engineer | [Wellness Survey Feature](#)

MAY 2023, INDUSTRY PROJECT FOR UKG (ULTIMATE KRONOS GROUP)

- Collaborated with the UX/UI team to design and implement a wellness survey feature for UKG, enabling employers to enhance work-life balance. Leveraged UKG's proprietary emotions model API to accurately capture employee well-being and provide actionable insights for employers to optimize their workplace wellness initiatives.

Software Engineer | [Fine Tune Marine](#)

MAY 2023, BRAINSTATION CAPSTONE

- Produced the design and code of a dynamic website for a small business, utilizing HTML, SASS, React, JavaScript, and Web APIs. to create a visually appealing and user-friendly interface.